

RETURN FORM



The return shipping cost will be paid by:

- Of **Coltellerieberti.it** in case of non-conformity of the product received (imperfections, breakage, incorrect item) and will be sent via courier;
 - Of the customer in all cases other than those indicated by **Coltellerieberti.it**. In this case, the customer will be free to choose the return method most convenient for him.
- PS.: we suggest a traceable method as any refund will be received carried out exclusively upon receipt and verification of the item.

The goods will be addressed to: Spett.le TEAMECOMMERCE Srl
Via Fratelli Pagani, 10
24060 Castelli Calepio BG Italy

CUSTOMER NAME AND SURNAME

ORDER NUMBER N. PACKAGES

MOBILE NUMBER (for any clarifications).....

Product data: CODE

The same method chosen by the customer during the order phase will be used for the refund. For payments by bank transfer, indicate your email address associated with PayPal or IBAN

Reason for return (please mark the reason with an X)

1) Defective goods (specify the defect)

2) Non-compliant product

3) Right of withdrawal for change of mind (N.B. not applicable for customized products)

Other.....

Description of the defect (if any)

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Customer name and signature

Place..... Date.....

Signature.....

This form, completed in its entirety, must be sent in advance via email to info@coltellerieberti.it and subsequently inserted in the package with the goods.